



Interstate Commission for Adult Offender Supervision

VIRTUAL **ABM 2021**

INFORMATION TECHNOLOGY COMMITTEE REPORT

To: Commissioners of the Interstate Commission for Adult Offender Supervision

From: Chris Moore, Chair, Information Technology Committee Chair and Commissioner, State of Georgia

Information Technology Committee Members

Chris Moore (GA), chair, commissioner
Sally Kreamer (IA), commissioner
Steve Turner (KY), commissioner
Dan Blanchard (UT), commissioner
Mac Pevey (WA), commissioner

Joselyn López (WI), commissioner
Natalie Latulippe (CT), Ex-Officio
Matthew Billinger (KS), Ex-officio
Alyssa Miller (ND), Ex-Officio

The Information Technology Committee conducted four meetings since last year's Annual Business Meeting.

The following are highlights of the Information Technology Committee's fiscal year 2021 activities:

ICOTS FY 2021 Enhancements

On April 28, 2021, six functional enhancements covering user experience improvements were launched in ICOTS. A description of each enhancement is as follows:

- Update to rejected case email notifications
- Added new 'Travel Permit' CAR specialization
- Included comment field preview and specialization in CAR email notifications
- Allowed receiving state to remove retaking requirements from violation report
- Included the last primary residence on both the case closure and case closure reply PDFs
- Modified text for case closure email notifications

On July 19, 2021, Appriss ran a batch delete of junk offenders in the ICOTS system. The total number of offenders deleted was over 17,000.

ICOTS FY 2022 Rule Amendment Changes

One functional enhancement covering a proposed rule amendment were reviewed and commented on by the Commission. The amendment and ICOTS impact will be voted on at the 2021 Annual Business Meeting. A description follows:

- Remove definitions of ‘Resident’ from the Transfer Request and Transfer Reply PDFs
[Rules 1.101 Definitions]

ICOTS FY 2022 Enhancements

In all, two ICOTS enhancement packages were considered and reviewed in conjunction with the proposed rule amendments. One enhancement package covers Warrant Status tracking within ICOTS, including warrant status special status, email notifications, and external data export fields. The second enhancement package covers a new compact activity to track discretionary retaking. Currently, the annual budget for ICOTS enhancements and rule changes is \$50,000.

ICOTS Help Points

After last year’s Annual Business Meeting, the final two sets of ICOTS Help Points were launched in September and October 2020.

The second batch of Help Points was launched on September 16, 2020. They covered the following areas:

- Compact workload search
- Thirteen compact activities
- Offenders tab

The third and final batch of Help Points was launched on October 14, 2020. They covered the following areas:

- All reports located within ICOTS
- Users tab
- Administrators tab
- Offender Management
- ICOTS Support tab

Compact Online Reference Encyclopedia (CORE)

In October 2020, updates were launched for the Compact Online Reference Encyclopedia (CORE) on the ICAOS website. Recognizing its high use and value, the Commission built more value into CORE, including: The Hearing Officer’s Guide; Support and Training Articles, Bylaws, and Commission Policies.

ICAOS Website Redesign

A new design for the ICAOS website was launched on September 28, 2020. The changes were aimed at improving navigation, mobile responsiveness, accessibility, and general website usability. Some featured changes include a reorganized menu, more organized home page, better utilization of negative space in website design, and elimination of automatic animation on homepage in accordance with WCAG accessibility standards.

The following are identified goals and challenges for FY 2022:

- Implement ICOTS changes prior to the effective date of any rules changes.
- Provide guidance on future ICOTS enhancements.
- Continue to explore options to expand and enhance data sharing opportunities with federal and local criminal justice agencies.
- Continue to pursue value enhancing data export of ICOTS offender and case information with state agencies.
- Continue to work on the NCIC initiative to improve the Wanted Person File related to IC warrants and bond information for retaking purposes.

Thank you for your attention and continued support of the Commission's technology projects.

Respectfully submitted,

Chris Moore

Chris Moore
Chair, Information Technology Committee
Commissioner, State of Georgia